



## Ensuring quality care for members while maximizing cost savings for clients

American Health is a national medical management company that serves more than 2.3 million lives across all 50 states, the Caribbean and Bermuda. With 20 years of experience in cost management solutions and member advocacy, we are a one-stop shop for medical management offering services that span the health care continuum.

Clients can depend on the quality of our services because of our comprehensive Total Quality Management program and URAC-accredited Utilization Management, Case Management and Disease Management. Our proprietary medical management software, iSuite, integrates our programs and increases efficiency, allowing us to provide market-leading pricing. These differentiators have made us a preferred vendor among multiple TPAs and stop loss carriers.

Our customer service philosophy is built on four concepts:



We focus on understanding the unique needs of each client and design customizable programs that achieve results.



We provide exceptional service at a great value.



We work hard every day to exceed expectations. That's why 96% of clients are satisfied with American Health's programs and services.



We are a large enough company to provide world-class products and services, but we still focus on developing personal, lasting relationships with our clients and partners.

### - Our services -

- Utilization Management
- Case Management
- Specialty Case Management
- Pre-Admission and Post-Discharge Counseling
- Wellness
- Disease Management
- Performance-Based Wellness
- Maternity Management
- Onsite Medical Management
- Medical Evacuation
- Medical Review
- Independent External Review
- Medical Disclosure
- Integrated Behavioral Health
- 24/7 Physician Consultations
- 24/7 Nurse Line and Health Information Library
- Medical Cost Containment
- iSuite Medical Management Software



**ACCREDITED**  
CASE MANAGEMENT  
DISEASE MANAGEMENT  
HEALTH UTILIZATION  
MANAGEMENT

Contact us today to learn more about what we can do for you.

American Health Holding, Inc.

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