



Managing quality and cost with knowledge, compassion and clinical expertise

American Health understands that behind every claim there is a person, a family and a support network looking for guidance to effectively deal with the short- and long-term impact of cancer. Assisting the patient in coping with the disease and learning how to be a survivor extends far beyond the initial diagnosis and early treatment. With more than 10 years of experience on average, our oncology case managers are professionals who understand the complexity of oncology treatments and work closely with the medical team through the entire treatment process. They provide comprehensive care by:

- Determining medical necessity
- Collaborating with providers
- Completing assessments to determine patient needs
- Reviewing treatment plans
- Educating patients on their condition, treatment options and benefits
- Achieving managed savings and negotiated rate reductions
- Providing follow-up and reporting to clients

- Program Highlights -

Dedicated oncology case managers provide extensive education and support to patients and families

Acts as a safeguard by determining the appropriateness of chemotherapy and radiation treatment plans through a comprehensive, three-level review process

Physician review panel includes board-certified specialists in oncology, radiology and hematology who are supported by our medical director

Cost savings result from timely discharge planning, alternative treatment options, steerage to in-network providers and decreased patient complications

Three-level review process

In addition to providing patient advocacy and education, our oncology team acts as a safeguard by determining the appropriateness of chemotherapy and/or radiation treatments using national guidelines through a three-level review process.

If at any time during this process it is determined that a treatment plan is questionable, the case is sent to physician review. This three-level process ensures that each case is reviewed consistently, efficiently and correctly.



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