



Ensuring appropriate care and compliance with health care reform

American Health's Independent External Review, also known as Third-Level Appeals, is designed to help plans comply with the Patient Protection and Affordable Care Act (PPACA) by providing administration and management of final medical necessity determinations by URAC-accredited Independent Review Organizations (IROs).

Our program allows clients to respond quickly to claimant requests for expedited appeals while providing a thorough, structured process that meets all PPACA requirements. The program serves as the source of three URAC-accredited IRO contracts and manages the assignment and tracking process for external appeals. Through objective, clinically driven determination of medical necessity for appeals and ensuring impartiality of the assignment process, the program positively impacts the process and outcome of patient care.

Independent External Review allows the client to outsource the management of the process for obtaining independent external reviews. It provides an efficient, cost-effective solution to internal administration of adverse determinations while ensuring compliance.

Assists plans with the administrative burdens associated with **independent external reviews** related to adverse determinations

- Program Highlights -

Single source for administration and management of external appeals to URAC-accredited IROs

Expedited process for urgent reviews

Objective external appeals and impartial assignment processes allow optimum patient care



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Health
Utilization
Management
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Case Management
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Disease
Management
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