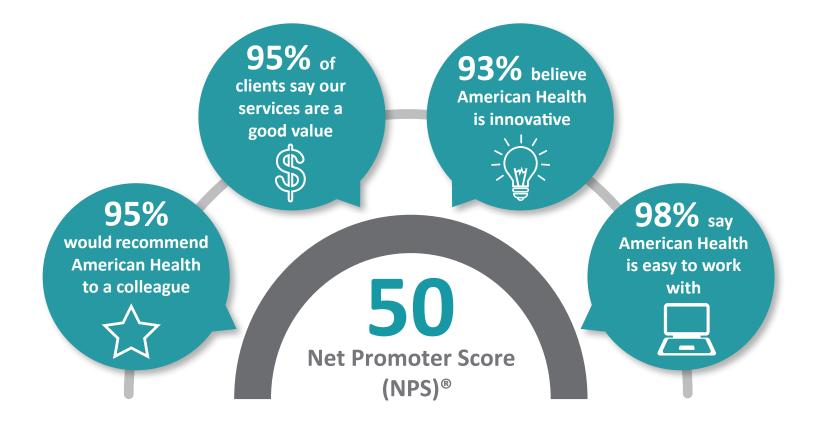
## 2021 Client Satisfaction Survey





## American Health is more nimble and flexible than their competitors.

"Their suite of products, value, results, and ease of use is above all the competition." "They are my go-to."

"[American Health is] a leader in the industry. They have capabilities and services that are not available from others..."

"accomodating"

"responsive"

Full-scale customer satisfaction survey commissioned in 2021 to meet URAC requirements. Administered by independent consultant, Saperstein Associates.